

Seniors' Conference 2011: Agents of Change

Session Title:	Discrimination effected by the age of technology
Convenor:	Edith Martin
Participants:	David, Sabi, Robert Eng, Valmai, Terry, Paul, Mary, Mel Somers

Summary of Discussions:

Freedom of Choice

1. Security

- Scams, hoaxes, ID theft fears,
- Credit card facility necessary
- Email address necessary for USA visa application appointment & processing

2. Access , Using education and support for computer use

- Proximity and time available at library
- Economic challenge to set-up technology

3. Retail face-to-face trading vs online

- Difficulty of access to retail shopping
- Huge discounts online vs face-to-face

4. Mail

- Slow vs speed of net for important & secure matters
- Bank & paper processing fees problem
- Mobile phones (call queues/delay costs) over landlines

5. Obsolescence of redundant hardware? Planning?

Diminishing eyesight and physical manipulation skills

What will we do now? What needs to happen next?

Advocate and promote

Local & state governments' implementation of on-going funding to resource and educate from utterly basic instruction for familiarity & security awareness for senior citizens or access to computer instruction.

While "the system" gives us encouragement & the chance to catch-up without discriminating/penalising older Australians we need to bridge the gap

Advocate through media

RACV
Leader
Seniors
50 Plus
OneCOTA
City of Melbourne